Rapley, T. J. (2001) ‘The art(fulness) of open-ended interviewing: some considerations onanalysing interviews’, *Qualitative Research*, 1(3): 303–23.

[http://qrj.sagepub.com/content/1/3/303.full.pdf+html](http://qrj.sagepub.com/content/1/3/303.full.pdf%2Bhtml)

Roulston, K. **(**2006) ‘Close encounters of the ‘CA’ kind: a review of literature analysing talk in research interviews’, *Qualitative Research*; 6(4): 515–34.

[http://qrj.sagepub.com/content/6/4/515.full.pdf+html](http://qrj.sagepub.com/content/6/4/515.full.pdf%2Bhtml)